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CONFIRMATION NO. 6364

<b>SERIAL NUMBER</b> 10/762,974	<b>FILING or 371(c) DATE</b> 01/22/2004 <b>RULE</b>	<b>CLASS</b> <del>205</del> 379	<b>GROUP ART UNIT</b> 2614	<b>ATTORNEY DOCKET NO.</b> 7463-35 CE11905JSW		
<b>APPLICANTS</b> Von A. Mock, Boynton Beach, FL; Amy M. Tupler, Hollywood, FL;						
<b>** CONTINUING DATA *****</b> <i>None YKA</i>						
<b>** FOREIGN APPLICATIONS *****</b> <i>None YKA</i>						
<b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 04/27/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /THJUAN KNOWLIN ADDY/ Acknowledged Examiner's Signature		<input type="checkbox"/> Met after Allowance TKA Initials	<b>STATE OR COUNTRY</b> FL	<b>SHEETS DRAWINGS</b> 5	<b>TOTAL CLAIMS</b> 22	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> AKERMAN SENTERFITT P.O. BOX 3188 WEST PALM BEACH, FL 33402-3188 UNITED STATES						
<b>TITLE</b> Customer service system and method using physiological data						
<b>FILING FEE RECEIVED</b> 892	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees		
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